



Bid Document for Server and Network Support Service IT

Project Experience and Qualifying Criteria Requirement

1. The bidder must have one office in Ahmedabad or Gandhinagar. Please attach the copy of any two of the following: Property tax bill/Electricity Bill/Telephone Bill/VAT/CST Registration/Lease agreement.
2. The bidder should be ISO 9001:2015 & ISO 20000. Copy of valid ISO certificates to be attached as a documentary proof.
3. The Bidder shall have executed order for maintenance of each of the server technology as mentioned in scope of work/bidding document under single order or different orders.
4. The Bidder must have at least 2 Engineers on their own pay-roll certified for each below said domain VMware, Microsoft and Cisco (CCNP) and RHEL for supporting the Infra of ITER INDIA. Engineer need to be Ahmedabad or Gandhinagar based. Engineers details along with their location and certification details needs to be furnished with bid document.